

Troubleshooting Support

If you are having trouble accessing My Catholic Faith Delivered, please check these requirements:

a. Browsers

1. Windows IE 7.0 and above
2. Firefox 3.0 or higher
3. Safari 4.0 or higher

b. Browser plugins

1. Flash
2. PDF
3. Quicktime
4. MP3

c. Broadband connection: 256kbps (at min) per current connection

d. Screen resolution: 1024x768 (min)

e. Computer memory: 2 GB RAM, sufficient disk space for caching operations

f. Default settings (will vary but are commonly used):

1. Javascript: enabled
2. ActiveX components: run signed controls
3. Cookies: enabled
4. Popups: enabled for admin site only

If you forget your password:

Go to the main page and click “forgot your password”. It will bring up a box for you to type in your registered user name (your email address). Then click “send”. You will receive your password access in your email account.

Still have questions?

Please contact us at 1-866-981-8964 or support@mycatholicfaithdelivered.com.

